

Month XX, 2012

<Company> Member
111 John Doe Drive
Any City, MO 00000

Dear <First><Last>:

Express Scripts — the company chosen to manage Egyptian Area Schools' prescription drug plan — recently sent you a letter that said you will need to order your prescriptions from the Express Scripts Pharmacy or pay the full cost at retail.

Please note that this letter was sent to you in error.

As a valued employee at Egyptian Area Schools', you can get up to two fills of each of your maintenance medications at a retail pharmacy. Then, per your plan, you have the option to order those prescriptions from either the Express Scripts Pharmacy or obtain a 90 day fill at a higher copay at a retail pharmacy.

Please disregard the previous letter. We regret the oversight and apologize for any inconvenience.

Sincerely,

Express Scripts